

1. All prices quoted are excluding VAT. With multiple quotes there is no obligation to deliver a part of the total order that corresponds with the same portion of the total price. Freight and postage shall be assumed by the client unless otherwise agreed.
2. In the event that out of (re)production or use, financial obligations will be assumed to the author or copyright holder, these become the responsibility of the client.
3. The client bears the risk for all materials supplied to the vendor for the execution of the assignment.
4. The liability of the supplier only extends to damage resulting directly from handling the contract up to, but not exceeding the amount of the transaction value. No further liability will be accepted for consequential damages.
5. The delivery periods to the client are always to the best of our ability and agreed to as the final deadline, unless the contrary is explicitly agreed to in writing.
6. The granting of work produced by the supplier, if desired, may be requested with a receipt issued by the supplier. If the presenter is authorized for receipt, falls outside of his assessment and accountability.
7. If all materials supplied to the vendor for the execution of the assignment and / or the final product is made by the supplier and it is not collected, the supplier shall keep it for at least six weeks from the date of order. For damages that may arise during storage, no responsibility shall be assumed by Big Impact.
8. For dimensionally stable work the right final format is guaranteed. Size differences resulting from shrinkage or stretching of the materials used, however, cannot always be avoided, and cannot be a reason for rejection. Deviations between the final product and the original and / or the given instructions may not be grounds for disapproval if it can reasonably be proven that the deviations do not affect the usefulness of the final product.
9. Any complaints regarding the goods or the price charged should occur, in writing, within eight days of receipt of the goods, respectively of receipt of the bill. If, within eight days, complaints have not been received by the supplier, the client is assumed to agree upon the delivered goods at the invoiced price.
10. When assignments are given to third parties, the client remains responsible, also in compliance with the provisions of article 10 when third parties are billed directly, for payment of the invoice.
11. Payment must be made without deductions within 14 days after the invoice date, unless otherwise previously agreed. With later payments, the client can be invoiced for the Monthly or part of a Monthly statutory interest rate of the total invoiced amount.
12. All costs, both judicial and extra-judicial, made with respect to the recovery of the principal owed and not paid on time, shall be the responsibility of and will be invoiced to the client's account.
13. Every work provided by supplier to the client shall remain under its ownership until the client has fulfilled all of his obligations under the agreement of service, including payment of interest and costs.
14. Disruptions in the business due to unavoidable casualty, which disrupt the normal course of operations and delay the execution of an order or make it's execution reasonably impossible, release the supplier of compliance with the agreed delivery or of his delivery obligations without the client to appeal to any right to compensation costs, damages and interest.
15. The agreements between the supplier and the client are governed by the application of Dutch law.